



TERMS AND CONDITIONS

BOOKINGS

Bookings are from Friday to Friday. Unless otherwise stated.

TERMS

Terms shown are inclusive of VAT at current rate (where applicable). Please send deposit of 30% when booking. The balance is payable 42 days before date of holiday. The price of the holiday includes heating, lighting, bed linen, towels and tea towels. Parties of 5 or more – a returnable deposit of £100.00 (in case of damages or extra cleaning) to be paid with the Final Payment 42 days before commencement of holiday.

There are no extra charges but the hirer is liable for the cost of any damages done to the property and contents. The hirer is expected to leave the accommodation as clean and tidy as found on arrival. Our properties are **NOT** suitable for parties of young people.

NO SMOKING

All our properties are for **NON-SMOKERS** only.

GARAGES/CAR PARKING

Please be aware that a parking space/garage in York is a rare privilege because of the lack of space in the ancient city. Only one parking space/garage is available for each property. Any visitors to your house/flat will need to use public car parks. If more than one car is absolutely necessary for your party we can sometimes arrange extra parking for an additional charge of **£30.00 per week** (inc. VAT) **at Turks Head Court only.**

CANCELLATION

Please make sure that you arrange your own Holiday (Cancellation) Insurance. In the unfortunate event of a cancellation you need to inform us immediately. We will then make every effort to re-let your booking. If we re-let we will refund your payment less a £30.00 administration charge. If, however we are unable to re-let, you remain responsible for the **PAYMENT IN FULL.**

TRAVEL COTS/ HIGH CHAIRS

Travel cots and high chairs can be provided in some properties at a small extra charge. Please enquire about availability when booking and put your requirements on your Reservation Form. **(Please note, no bedding is provided for cots, no restraints for high chairs, nor safety gates for stairs.)**

Z-BED

Z-bed (for 1 extra person only) can be provided in certain properties at a charge of £60.00 (inc VAT). This charge is to cover the extra wear and tear on the property of an extra person. **WE DO NOT PROVIDE BED LINEN OR TOWELS.**

PETS

We regret that no pets can be allowed, due to the central locations of our properties (unless otherwise stated).

ARRIVAL and DEPARTURE

To allow us sufficient time to prepare the properties, we ask visitors **not to arrive before 3.30 p.m. and to leave by 10.00 a.m. on the day of departure.**